

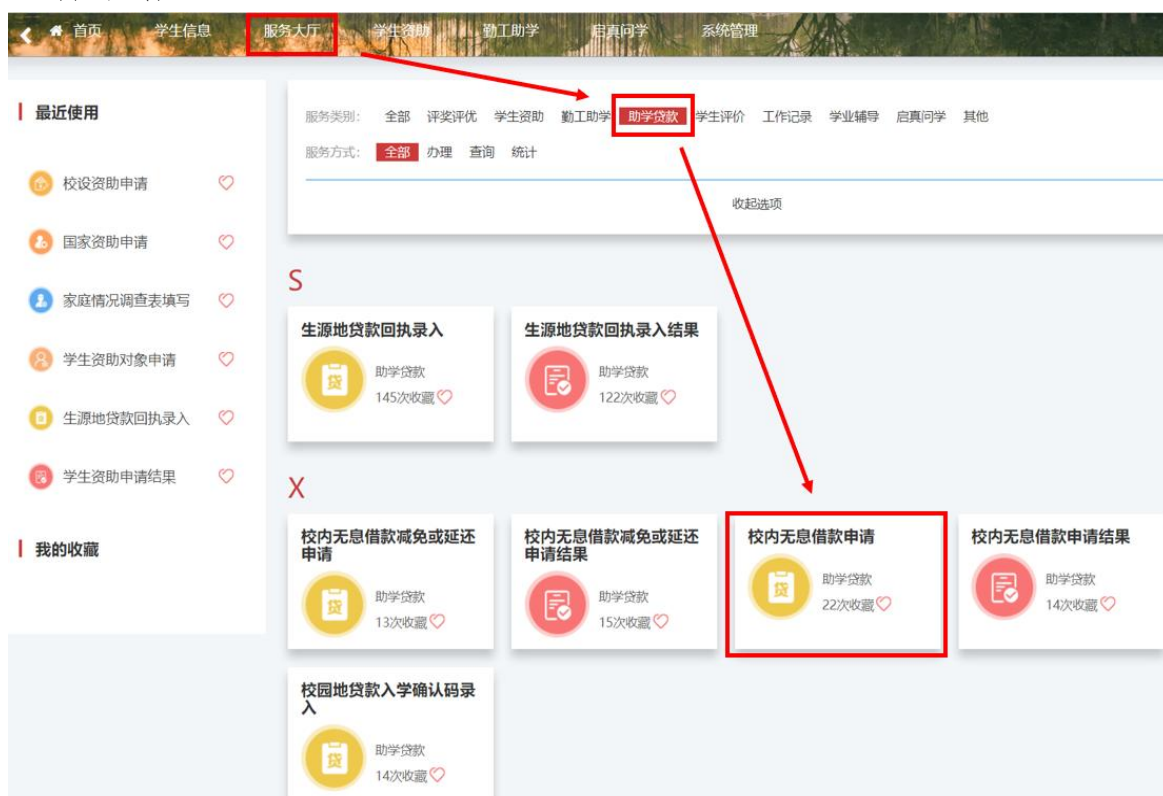
校内无息借款申请网上操作流程

一、注意要点

1. 提交申请后将不能撤销申请，即在驳回之前无法修改申请信息，请同学们严格按照操作流程进行申请，如出现问题，请及时与学生资助服务社国家助学贷款服务部联系。
2. 每学年校内无息借款额度原则上不超过 4000 元。
3. 申请理由不得少于 100 字。
4. 将资助对象认定结果的页面截图作为附件上传。

二、操作流程

1. 使用浙大通行证登录三全育人平台（eta.zju.edu.cn）
2. 依次点击“服务大厅”→“助学贷款”→“校内无息借款申请”进行申请



3. 点击“在线办理”

The screenshot shows a web interface for the 'On-campus Interest-free Loan Application' (校内无息借款申请). The top navigation bar includes links for 'Home', 'Student Information', 'Service Hall', 'Evaluation', 'Student Assistance', 'Part-time Job Assistance', 'Inquiry', and 'System Management'. The main content area displays the project name, responsible unit (Party Student Work Department), service department (Student Affairs Office), contact person (Wang Hongyang), contact phone (0571-88981730), and office location (Administration Service Hall 107 Room 3 Window). A 'Online Application' button is visible on the right. Below this, there are tabs for 'Business Guide', 'Application Process', and 'Material Download'.

4. 填写相关信息

The screenshot shows the 'Fill in relevant information' form for the 'On-campus Interest-free Loan Application'. The form is divided into several sections. The top section contains personal information fields: 'Student ID', 'Name', 'Gender', 'Grade', 'College/School', 'Major', 'Class', 'Mobile Number', 'Email', and 'Family Annual Income'. The middle section, highlighted with a red box, contains financial information fields: 'Parent Name', 'Parent Contact Information', 'Academic Year', 'Semester', 'Family Provision', 'Scholarship', 'On-campus Interest-free Loan', 'Total Amount', 'Loan Amount', 'Disbursement Amount', 'Loan Disbursement Date', and 'Disbursement Time'. The bottom section contains a 'Reason for Application' text area and an 'Upload Attachment' button. A red note on the right side of the form states: 'All are mandatory items, fill in the data for this year's situation' (全为必填项目，填写数据为本学年已获情况). Below the form, there is a red box around the 'Upload Attachment' button and a red note: 'Upload loan recipient recognition screenshot' (上传资助对象认定截图).

5. 附件要求

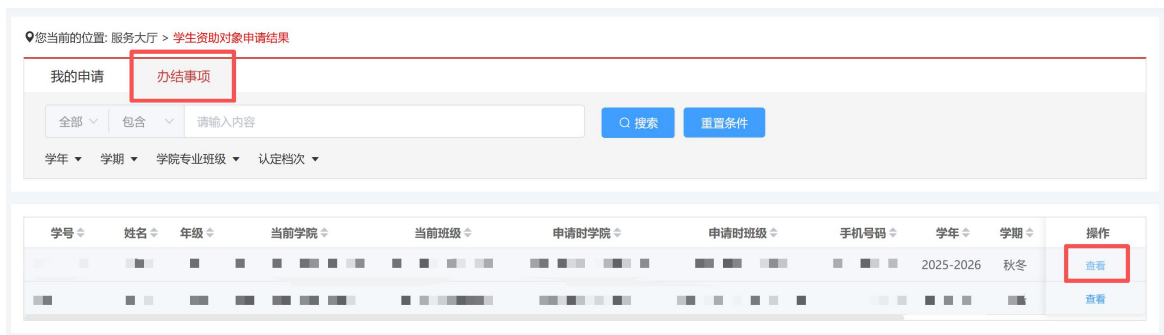
资助对象认定结果界面截图（包含个人信息）

查找方法：

①在ETA界面上找到学生资助栏目，点击资助对象认定结果（如图所示）

The screenshot shows the 'Student Assistance' (学生资助) menu in the ETA system. The menu is located in the top navigation bar. Below the menu, there are two sub-menus: 'Student Assistance' (学生资助) and 'Student Assistance Application Results' (学生资助对象申请结果). The 'Student Assistance Application Results' sub-menu is highlighted with a red box.

②点击办结事项，再进入查看页面（如图所示）



③将下列内容进行截图作为附件上传



6. 提交成功显示“success”



7. 查看校内无息借款申请结果



(1) 申请未审核，则显示“进行中”



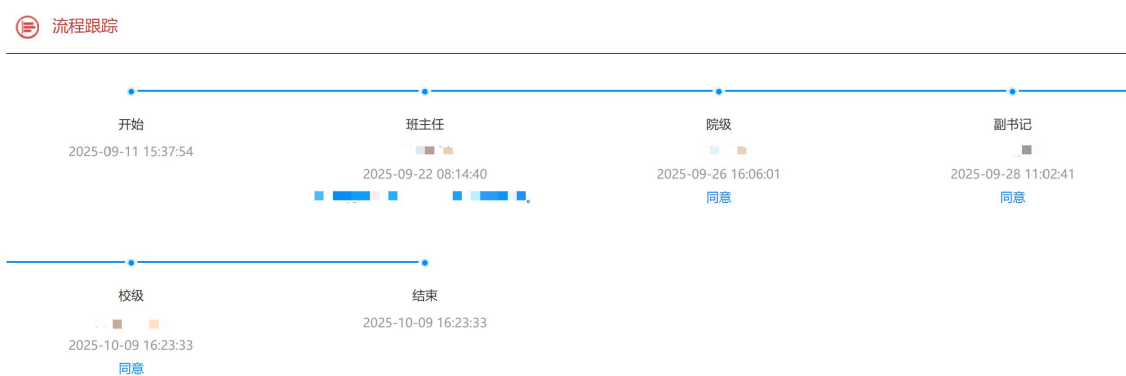
(2) 申请被驳回，则在办结事项里显示“待激活”。点击“待激活”一栏，进入界面修改信息并重新提交。



(3) 申请审核通过，则在办结事项里显示“已办结”。



(4) 完整办结流程如图



如有疑问，请联系国家助学贷款服务部。

办公地点：紫金港校区行政服务办事大厅 107室3号窗口

办公电话：0571-88981730

办公邮箱：dkzx@zju.edu.cn

办公时间：周一至周四：8:30—12:00；13:30—17:30 周五：
8:30—12:00；13:30—15:30

(周末及节假日期间不值班)